

Privacy Policy

In accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 ("GDPR") and Organic Law 3/2018, of 5 December, on the Protection of Personal Data and Guarantee of Digital Rights, Terminal Catalunya, S.A.U. hereinafter BEST informs the users of the website it owns, best.com.es, about its personal data protection policy, so that users can determine, freely and voluntarily, whether they wish to provide BEST with the personal data that may be required or that may be obtained when subscribing or registering for some of the services offered by BEST.

BEST reserves the right to modify this policy in order to adapt it to new legislation or jurisprudence, as well as to industry practices.

In such cases, BEST will announce the changes introduced on this website with reasonable notice before they are put into practice.

Any modification that will have an impact on the rights or duties of the persons whose personal data may be processed will be duly informed.

In this portal, personal data may be collected from the various communication channels established for this purpose, in any case, detailed information is provided below regarding the different processing that may be carried out.

For what purpose will we process your personal data?

- Respond to the suggestions made through the form provided for this purpose on the website.
- Contact, in response to the communications received, the contact e-mails that are provided for this purpose on the portal.
- Enable access and management of the customer area.
- To enable us to send to customers, by electronic means, communications that we understand to be of interest to them about BEST and its activities.

- Enable access and management of the supplier area. Facilitate the delivery of information and/or documentation necessary to maintain the relationship with suppliers. As well as to enable your employees to access BEST's facilities.
- Manage the receipt of job applications sent through the email address provided for this purpose in the "Work with us" area.
- Provision of the different services associated with the BEST+ platform.
- Administrative management of the services associated with the BEST+ platform.

What is the legal basis for the processing of your data?

- In the case of processing derived from the management of the customer or supplier area, the legitimate basis for a possible processing of personal data would be, essentially, that it is essential for the provision or receipt of the requested services: Execution of a contract.
- In the case of the aforementioned customer or supplier area, it may also be necessary to process certain information, especially that of its employees, in order to comply with a legal obligation or a legitimate interest of BEST and/or the group to which it belongs (internal administrative purposes, audits, statistics, occupational risk prevention or plant safety).
- In the event that you provide us with information about your personnel, you must have previously informed them of the communication of data that may be carried out in the context of the business relationship with BEST, as well as of the possible communication of the same, to the Port Authorities or to the Security Forces and Corps according to ISPS regulations.
- To carry out commercial communications. BEST's legitimate interest.
- For the communication of data between companies of the group, the execution of contracts, for the provision of requested services.
- To respond appropriately to a request for information, suggestion made by you, or to the submission of a job application. Consent.
- For the management of services provided through the BEST+ platform. The processing is necessary for the performance of a contract to which the data subject is a party.
- For the administrative management of the services associated with the BEST platform + a legitimate interest in managing the services, payments, communications linked to the platform.

How long will we keep your data?

In general, the data provided will be kept, for the legally established periods for this purpose, in the case of information relating to the provision of services.

During the period necessary to respond and carry out the corresponding internal follow-up of the suggestion or observation communicated.

In the event that you send us a CV, it may be kept for a period of one year, unless you tell us otherwise.

In relation to the information provided for the use of the BEST+ platform while you are a user of the platform and during the legally established periods.

To which recipients will your data be disclosed?

In the case of information provided within the scope of the contractual relationship with BEST through the customer or supplier area, this may be shared with third parties, if it is essential for the execution of the contract (port services). Or that a regulation imposed the aforementioned communication (security forces and bodies, port authorities, tax administration or other public authorities or administrations).

Likewise, the data provided may be communicated to other companies of the Hutchison group, for internal administrative purposes, some of which may be located outside the scope of the EU (Hong Kong), in any case, the aforementioned International Data Transfer is carried out with the appropriate guarantees (Existence of standard clauses).

In the context of the provision of the services provided through the BEST+ platform, there is access to information from the different actors operating in the Terminal.

What are your rights when you provide us with your data?

To the extent that BEST processes your personal data, you have the right to request:

Access. - The data subject shall have the right to obtain confirmation from the data controller as to whether or not the data concerning him or her is being processed, as well as detailed information about certain aspects of the processing being carried out.

Rectification. - The data subject shall have the right to obtain the rectification of inaccurate personal data concerning him/her or to have incomplete personal data completed.

Deletion. - The interested party will have the right to request the deletion of their personal data, in any case the deletion will be subject to the limits established in the regulatory regulation.

Restriction of your processing. - The interested party shall have the right to request the restriction of the processing of his/her personal data.

Objection to processing. - In certain circumstances and for reasons related to their particular situation, data subjects may object to the processing of their data. BEST will cease to process the data, except for legitimate, compelling reasons, or the exercise or defence of possible claims.

In particular, you may object to the sending of communications of a commercial nature that may be sent to you by BEST.

Right to data portability. - In other words, you have the right to receive the personal data concerning you, which you have provided to a data controller, in a structured, commonly used and machine-readable format and to transmit them to another data controller.

These rights may be exercised by means of a written and signed request addressed to BEST. Port of Barcelona, Avda Estany del Port nº 91, 08820 El Prat de Llobregat (Barcelona) or via the email address rgpd@best.com.es

What happens if I don't provide the requested data?

The identification data belonging to the client/user, those referring to their business/professional activity, as well as the other contact details and any others that may be required by the applicable regulations, are mandatory to declare and the refusal to provide them could make it impossible to access the service. The rest of the data requested is voluntary, so failure to provide it will not prevent the establishment of the contractual relationship.

Supervision of the supervisory authorities.

In the event that you deem it appropriate, you may request the protection of the Spanish Data Protection Agency by filing the corresponding claim. www.agpd.es.

C/ Jorge Juan nº 6, 28001 Madrid.

Security Measures.

BEST has adopted the legally required levels of security for the protection of personal data, and has installed all the means and technical measures at its disposal to prevent the loss, misuse, alteration, unauthorized access and theft of personal data provided to BEST. However, the user should be aware that security measures on the Internet are not impregnable.

May 2024.